



PROVIDER ALERT

April 1, 2022

Alert Summary: Changes have been made to the Community Crisis Center (CCC) Record Audit Tool that will go into effect May 1, 2022.

Dear Provider,

Effective May 1, 2022, there will be an updated version of the CCC Record Audit Tool. These changes are based on feedback and input from Idaho crisis centers regarding their roles related to stabilization and substance use symptoms. Revisions were made to the following questions:

Tool Name	Question	Previous Content	New Content
CCC Record Tool	21	There is evidence of acute stabilization related to safe detoxification and/or stabilization of acute psychiatric symptoms.	There is evidence of <i>appropriate acute stabilization related to psychiatric and substance use symptoms.</i>
CCC Record Tool	7	The record includes a medical assessment completed by a licensed medical staff. The medical assessment shall further evaluate the client for immediate medical needs. The medical assessment shall also determine current medical needs and provide a health history.	The record includes a medical assessment completed by a licensed medical staff. The medical assessment shall further evaluate the client for immediate medical needs <i>and necessity for referral.</i> The medical assessment shall also determine current medical needs and provide a health history.

As a reminder, changes to the tools are outlined in the [Audit Tool Change Index for 2022](#). The updated tool and change index have been posted to [optumidaho.com > For Network Providers > Guidelines & Policies > Network Provider Audit Tools](#).

Optum will begin using the revised tool 30 days following the date of this notification. Any questions about this alert can be directed to your designated regional senior clinical quality analyst using the contact information below:

Regions 1, 2, 6 and 7: Liz McDowell, LCSW Office: 208-914-2476 elizabeth.mcdowell@optum.com	Regions 3, 4 and 5: Wayne Nubile, LCPC Office: 763-321-3301 wayne.nubile@optum.com
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Thank you,

The Optum Idaho Team